Avaya Documentation Center Home

Release 1.0
June 2026

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Chapter 1: Avaya Documentation Center news

What's new in Avaya Documentation Center

New Avaya Documentation Center features:

- Align with the new Avaya branding guidelines.
- Align with Avaya's streamlined product portfolio and hybrid cloud strategy.
- Enhance site navigation with category tiles and subtiles and better content classification.
- Responsive Web portal for optimal usability and appearance on any device.
- Instantly download the PDF file.
- Collapsible Mini TOC for better space utilization.
- Search for a document using keywords from **Library**.
- Download the PDF of the document from **Library** instantly.
- Filter, sort, and hide columns in a table.
- Search the product documentation by solution from All Products.
- Improved filtering capability by user role, such as administrator, supervisor, and agent.
- Improved filtering capability by audience, such as beginner, intermediate, and expert.
- Improved filtering capability by solutions and products.
- Improved filtering capability by product release.

Avaya videos

Avaya provides short videos to help users with getting started, provisioning, and administering Avaya products.

Videos are made available for Avaya J100 Series IP Phones, Avaya Cloud Office, Avaya Experience Portal. More Avaya products will cover videos in future.

For product-related videos, see Avaya product videos.

Recent Avaya program releases

April 2026 releases

Avaya Product	Release	Link to documents
Avaya J100 Series IP Phones	4.1.x	View documents
Avaya Infinity™	26.1 (End-cycle)	View documents

October 2025 releases

Avaya Product	Release	Link to documents
Avaya J100 Series IP Phones	4.1.x	View documents

August 2025 releases

Avaya Product	Release	Link to documents
Avaya Aura® Admin Portal	4.3.x	View documents
Avaya Admin Portal	4.3.x	View documents

July 2025 releases

Avaya Product	Release	Link to documents
Avaya Vantage™	3.2.x	View documents
Avaya Room System C100 Series	1.2.0	View documents

June 2025 releases

Avaya Product	Release	Link to documents
Call Management System	21.0.2	View documents
AXP Private Cloud with Avaya Aura® Private Cloud	25.2	View documents

April 2025 releases

Avaya Product	Release	Link to documents
Avaya Workplace Client	3.39	View documents

December 2024 releases

Avaya Product	Release	Link to documents
AXP Private Cloud with Avaya Aura® Private Cloud	December 11, 2024	View documents

Table continues…

Avaya Product	Release	Link to documents
All Avaya Aura® programs	December 9, 2024	View documents: • Avaya Aura® solution • Application Enablement Services • Branch Gateway • Communication Manager • Session Manager • System Manager • Call Center Elite • Media Server

October 2024 releases

Avaya Product	Release	Link to documents
Avaya Solutions Platform	6.0	View documents

February 2024 releases

Avaya Product	Release	Link to documents
Avaya Session Border Controller	10.2	View documents

December 2023 releases

Avaya Product	Release	Link to documents
Device Enrollment Services	December 9, 2023	View documents

Accessing the port matrix document

Procedure

1. Go to https://support.avaya.com.
2. To log in, click **Sign In** at the top of the screen and then enter your login credentials when prompted.
3. Click **Product Support** > **Documents**.
4. In **Search Product**, select the appropriate product.
5. In **Select Release**, select the appropriate release number.

   This field is not available if there is only one release for the product.
6. In **Keyword (Optional)**, enter the appropriate keyword.

   For example, `port matrix`

7. From the **Select Content Type** list. select one or both of the following options:
   - **Application & Technical Notes**
   - **Design, Development & System Mgt**
8. Click .

Product compatibility

For the latest and most accurate compatibility information, go to **TOOLS** > **Product Compatibility Matrix** on the Avaya Support website.

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